

SYSTEMS & STORAGE SERVICES

What do our Customers say

We are associated with DCM Data Systems for the last six years. They are providing backup solutions with Tivoli Storage Manager. This includes the following:

- Tivoli Storage Manager.
- Tivoli Data Protection for my SAP.
- Tivoli Data Protection for Hardware.
- TSM for System backup & recovery (sysback).
- Tivoli storage Manager for SAN.

We are extremely satisfied with their services and technical expertise.

Vikas Malhotra
Manager - IT, **Hero Honda**

We are extremely satisfied with the services of DCM Data Systems for the last 5 years for Tivoli Software Manager (TSM) deployment for our Enterprise Backup Solution.

Sameer Bhojar
IT Head, **Sony**

We express our satisfaction in your quality services and highly appreciate your onsite engineer's professional commitment and attitude in working with LG.

Sourav Roy
ITS, LG

Your Person :

- Technically good on AIX. Improved skills on LPAR & HACMP.
- Makes sure the tickets are closed as per SLA
- Very flexible on shifts.
- Sends in all reports on time and hands-over the tickets/tasks to next shift with proper updates.

We would like to extend the contract and would be initiating this shortly

Shibaji Bose
ITSM, **WIPRO**



www.dcmds.com

What We Do

DCM Data System is a leading pure play Onsite, Offsite, and Offshore services provider of Systems and Storage in IT Infrastructure Services, globally. We have nearly a decade of expertise in Systems and Storage Administration. DCM has been helping Customers optimize their IT investments through our highly skilled and certified pool of engineers and cost-effective remote management capabilities, backed by robust processes.

What Sets Us Apart

With more than 150 highly skilled and experienced consultants at global blue-chip clients' sites, global exposure through projects executed in 9 countries and a support network in India covering all the metros, we are among the largest IBM focused infrastructure services companies. We also have amongst the highest certified IBM AIX / Tivoli resources in Asia-Pacific region.

Our Services

DCM Data Systems offers a range of monitoring, administration, and backup services to help clients get the most from their budget and staff. In fact, we are viewed as a trusted IT partner and as an extension of clients' IT staff.

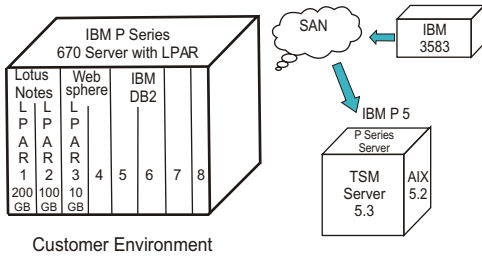
We Offer Following Services

- **System Administration**- We have been in the business of System Administration, Audit and Overall Management for the last 7 years.
 - Server Administration
 - Monitoring, Clustering, Scripting, Performance Tuning, Auditing, Reporting
 - Database Administration-Oracle, MS SQL, IBM DB2
 - Tuning, Up-gradation, Migration, Indexing, Table Structuring, Modeling
- **Storage Management**-IBM, Hitachi, EMC
 - Tiered Storage, Storage Consolidation, Compliance, Storage Growth
 - Data Backup and Recovery- IBM Tivoli, Symantec (Veritas), EMC (Legato)
 - Installation, Configuration, Tuning, Backup Verification, Scripting, Monitoring, Migration, Documentation etc
 - Disaster Recovery
 - Disaster planning, Management, Documentation etc
 - Information Lifecycle Management
 - Definition & classification, Management Functionality, Information Movement among Tiers.
- **Enterprise Management**-IBM Tivoli
 - Security/Access Management-Security Authentication etc
 - Storage Management-DR Planning, LAN Free & SAN Free Backups and Audit etc
 - System Management-Application, Change, Configuration, Event, Network Management etc
- **Staffing Services**- Short Term/Long Term resource ramp-up needs in skills like Unix(AIX, Solaris, Linux), Storage(IBM, Hitachi, EMC), Data Backup(IBM TSM, Veritas, Legato), Database(Oracle, SQL, DB2), Enterprise Management Skills(Tivoli)

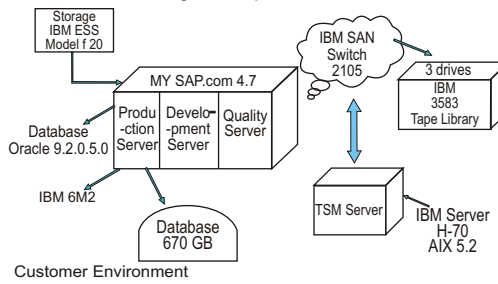
Our Global Experience



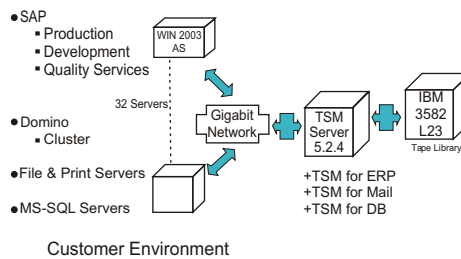
Largest Authority in Singapore Govt.



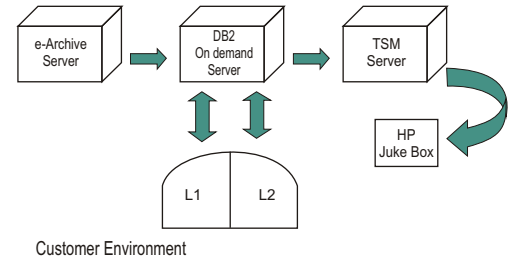
One of the largest Dept Store in Thailand



Off - Road Automotive Leader - Singapore



Regulatory Bank Malaysia



Why choose us

- Small, Focused, Flexible company - operating only on UNIX, IBM Tivoli & Storage services.
- Global Delivery Model - projects in 9 countries
- Optimised Deployment - Onsite & Remote Execution
- Depth of knowledge- Experience of more than 7 years
- Partner Centric Business Model.
- Structured Quality Processes.
- Trusted partner with customers
- Large Certified Consultants on IBM Tivoli /AIX
- Average Experience of Consultants 6-9 years.

Quality Advantage

Ever since its inception, we have striven hard to continuously improve the quality of our offerings be they products or services, with a constant emphasis on delighting our customers. Quality and Process Management has been a passion for DCM. This has led DCM from ISO 9000 certification in 1994 for our hardware and software development processes to SEI CMM Level 5 in year 2000 for our software development group DCM Technologies. We are now striving for individual certification like ITIL and organization certification like ISO 20000 for Infrastructure Services.

Our Offshore Infrastructure

- IBM p-series servers
- Sun & HP Systems
- Software like Tivoli
- Dedicated Internet Port,
- Security through Firewall ,
- Physical security through Access Control to Labs, Servers and Other work area,
- Two levels of power backup through high capacity generator and UPS for servers, LAN and workstations,
- Infrastructure monitoring and management stations
- Help desk stations with agents' seats and consoles
- HACMP clusters
- Tape Library
- Reporting tools
- Fast Ethernet Switched Managed LAN,

About Us

DCM Data Systems is part of the DCM Group, one of India's oldest and leading business conglomerates, which was setup in the year 1889. The Group has interests in Automotive castings, Textiles and Real Estate apart from Information Technology.

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